

Frequently Asked Questions

1. Why the change of new softcopies of trade application forms?

Our trade application forms are refreshed as part of our efforts to ensure trade application is convenient, fast and simple for our customers. In addition, forms may also be revised to adhere to changes in regulatory requirements from time to time.

2. When would the new softcopy of trade application forms be enforced?

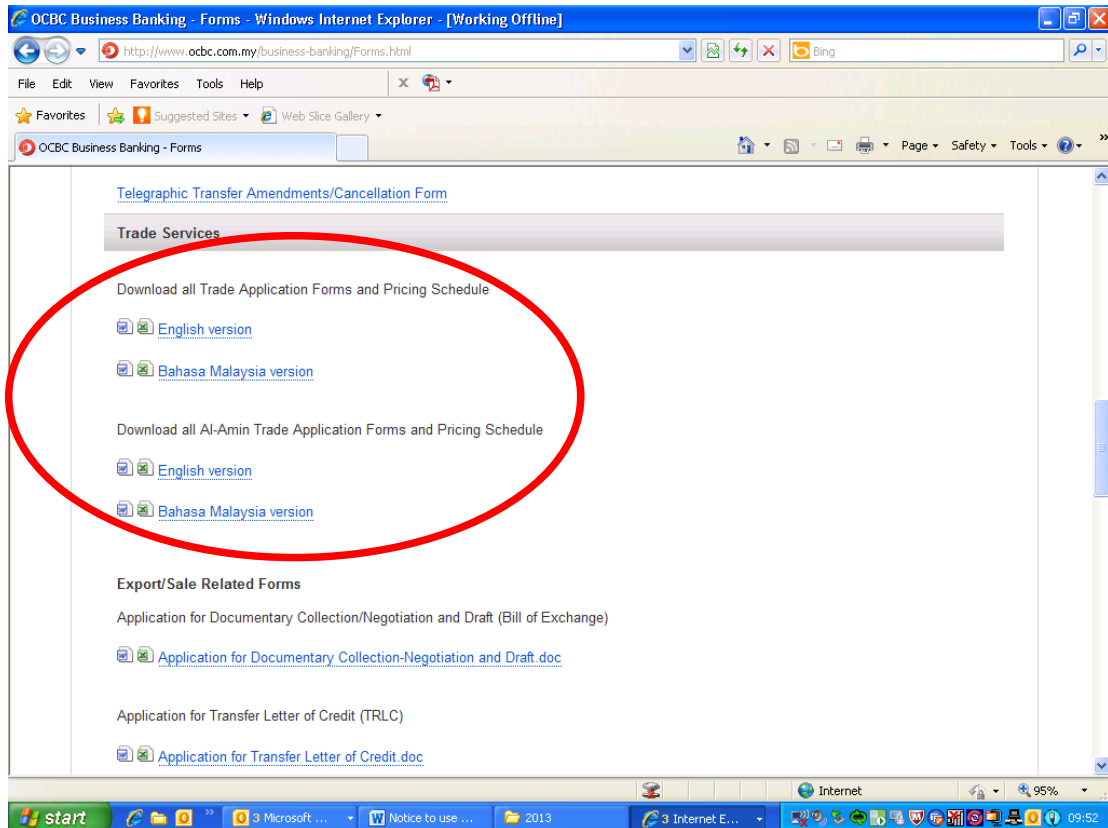
The new forms will be enforced from 1 June 2013. However, customers are strongly encouraged to start adopting the new trade application forms before 1 June 2013.

3. What happens to my trade application submitted using the old form come June 2013?

Your application may be rejected / delayed until you resubmit the new trade application form.

4. Where can I obtain the new softcopy of trade application forms?

Softcopies in English or Bahasa Malaysia for OCBC Bank (M) Bhd and / or OCBC Al-Amin Bank Bhd are available on our website via the following link : <http://www.ocbc.com.my/business-banking/Forms.html>



5. How would I know if the form I am currently using is the latest version?

To find out the latest version of softcopies, refer to the footer at the bottom of the page. All forms have been revised since 19 July 2012 onwards.

a) Sample of OCBC Bank trade application form

8. Shipment Details:	
a) Place of receipt: []	f) Partial shipment: <input type="checkbox"/> Allowed <input type="checkbox"/> Not Allowed
b) Port of loading: []	g) Transshipment: <input type="checkbox"/> Allowed <input type="checkbox"/> Not Allowed
c) Port of discharge: []	h) Latest shipment date : [] [] []
d) Final place of delivery: []	
e) Documents to be presented within [] days after the date of issuance of transport document(s)/delivery order but within the credit validity.	
9. Instruction on Insurance: (If EXW,FCA/FOB/FAS or CPT/CFR; Applicant must pay for the transport insurance):	
<input type="checkbox"/> Please purchase marine insurance at my/our expense and debit my/our account accordingly.	
10. For insurance cover by the Shipper:	
<input type="checkbox"/> Full set of Insurance Policy/Certificate blank endorsed in the currency of the credit for not less than the CIF value plus 10% covering risk under the following Institute Cargo clauses:	
<input type="checkbox"/> Clause A <input type="checkbox"/> Clause B <input type="checkbox"/> Clause C <input type="checkbox"/> Institute Strike Clauses <input type="checkbox"/> TPND <input type="checkbox"/> War Risk	
OCBC / GTF / LC FORM / REVISED_19 JULY 2012 (ENG)	
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b) Sample of OCBC Al-Amin Bank trade application form

b) Port of loading: []	g) Transshipment: <input type="checkbox"/> Allowed <input type="checkbox"/> Not Allowed
c) Port of discharge: []	h) Latest shipment date: [] [] []
d) Final place of delivery: []	
e) Documents to be presented within [] days after the date of issuance of transport document(s)/delivery order but within the credit validity.	
9. Instruction on Takaful / Insurance: (If on EXW, FCA / FOB / FAS or CPT / CFR; applicant to pay for the transport takaful / insurance)	
<input type="checkbox"/> Please purchase marine takaful/insurance at my/our expense and debit my/our account accordingly.	
OABB / GTF-i / LC-i / REVISED_19 JULY 2012 (ENG)	
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6. What if I have left over pre-printed copies of old trade application forms?

Kindly discard the old copies and adopt the new ones before 1 June 2013. Similar to the old forms, you can download and print out the latest version of forms for your perusal.

7. I am not familiar with the new trade application form. Where can I seek help?

Please contact our Trade Action Line at 1300 88 7000 or talk to any of our Trade Sales Manager today.